

# Terms and Conditions

1. WashV don't insure your vehicle in case of any damage.
2. You have every right to check our personnel so WashV will not held responsible for missing or theft case. We would suggest not to put any valuable item in your vehicle.
3. All payment are due upon receipt. If payment is not received or payment is declined would terminate the service which can be renewed after payment.
4. For any complaints against our personnel behavior please call or email our customer care. Don't abuse, shout or fight. WashV will replace them after suitable replacement. If any misbehavior with staff or misuse for availing service is found then service can be terminated.
5. We take personal information to serve better which is private to us but in case of technological failure WashV will not be held responsible.
6. This service can be availed once a day. WashV has every right to accept or deny more one time in case of any complaint.
7. Detailed Service description for Regular Car Wash is
  - a. Daily car cleaning (Exterior)→ Body Cleaning, Mirror Cleaning and Windshield Cleaning.
  - b. Weekly Car cleaning (Interior and Exterior) → Daily car cleaning and Mat Cleaning, Floor Cleaning, Dash board Cleaning, Seat Cleaning, Door Cleaning, Body Cleaning, Mirror Cleaning, Windshield Cleaning and Boot Cleaning
8. Detailed Service description Regular Bike Wash is
  - a. Daily Bike Cleaning → Body Cleaning and Mirror Cleaning.
  - b. Weekly Bike cleaning→ Daily Bike Cleaning and Spoke Cleaning
9. This service cannot be shared with other vehicles of same or different owner.
10. WashV has every right to change terms and conditions as required.
11. Any Content shared by WashV are owned by WashV and protect by copyright.
12. Any customer can not involve in the same line of business as WashV.
13. WashV takes its reputation and credibility very seriously and a legal action would be taken if any one try to harm those.
14. WashV has all right to choose the refund amount or not to refund, in a case customer wants to discontinue the service.
15. Time of service is between 5 am to 12 pm. WashV has every right to entertain or not to if any vehicle found missing from its assigned parking/ designated area on the day of service.

So you, are requested to park your vehicle at designated place only.
16. For any kind of rule change by the society management/RWA authority which directly or indirectly affect WashV or to discontinue WashV services require 6 month of prior notice. It will help us to deploy our personnel to somewhere else or to give the required training as per your new rules.
17. If in a case there is delay in service WashV cannot be penalized for this.
18. Consolidated statement can emailed when asked by the vehicle owner to his/her registered email id.

19. For any complaint Contact us at 88253 65639, +919990103701, 9318426626 or email - Support@washv.com. There is no guarantee of resolution. Each case will be looked at individually.
20. All the disputes are subject to our jurisdiction only.
21. The company reserves the right to change these conditions from time to time as it seems fit and your continued use of the service will signify your acceptance of any adjustment to these terms. If there are any changes to our privacy policy, we will announce that these changes have been made on our home page and on other key pages on our site. If there are any changes in how we use our customers' Personally Identifiable Information, notification by email will be made to those affected by the change. Any changes to our privacy policy will be posted on our site 30 days prior to these changes taking place. You are therefore advised to re-read this statement on a regular basis.